**CHECK LIST**

Before proceeding, make sure you have your Override Key available. If you need to order a new Override Key, contact **Mesa Safe Company Customer Care**: **888.381.8514** [Monday thru Friday 7AM - 4PM/PST]

⚠️ **CAUTION** : REMOVE THE BATTERY. Do NOT pull or tug on keypad face or wires. It is crucial that these wires stay intact & connected for the lock to operate. Please note: you are liable for any damages that occur to the lock while accessing the override key slot.

**LOCATING THE OVERRIDE KEY**

The Override Key is concealed yet easy to access in case of an emergency or loss of code.

1. Remove the battery.
2. Looking at the keypad, locate the “MESA” bubble sticker; top, center.
3. Remove this bubble sticker.
   - Place the bubble sticker aside, face down, so to not stick to anything
   - Do not lose bubble sticker
   - See Figure A
4. Using a Phillip’s Head screw-driver, remove the screw connecting the keypad face to the keypad collar.
   - See Figure B
   - **Keypad Face** : the keypad & surrounding chrome edge
   - **Keypad Collar** : the black housing that is attached to the safe. Houses the battery, wires & electronic component
5. Carefully let the keypad face hang with wires still attached.
   - See Figure C
**USING THE OVERRIDE KEY**

1. With the keypad face removed, locate the override key slot inside the keypad collar, on the right.
   - See Figure E

2. Using your key, with the larger/longer notches facing UP, place the key into the slot.
   - You may need to angle the key slightly in order for it to slide in properly.
   - See Figure D

3. Make sure the key slides completely into the slot, the pin fitting into the end of the key.
   - See Figure E

4. Once key is snug, turn clockwise (left) to the 8 o’clock position. Your safe will be unlocked.
   - See Figure F

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**REINSTALL THE KEYPAD FACE**

⚠️ CAUTION: Be EXTREMELY careful with the wiring. Do NOT pinch wires in between the keypad face & the keypad collar.

1. With your fingers, carefully grip the keypad face, holding it so the face is out & the numbers are right side-up.

2. Re-attach to the keypad collar by inserting bottom first, so the notch connects, then carefully press/push into keypad collar casing.

3. Once the keypad face is snug in place, screw the keypad face back to the keypad collar & replace the “MESA” bubble sticker.