



# SAFE & SECURE SUPPORT

## MESA SAFE LIMITED 1 YEAR WARRANTY.

### MANUFACTURE DEFECTS

MESA SAFE COMPANY will guarantee your MESA safe free from defects for a period of **one (1) year** from original purchase date on manufacture defects only. This warranty is non-transferable and only applies to the original owner with a proof of purchase from an authorized dealer.

MESA SAFE COMPANY will not, under any circumstances, be liable for any incidental, consequential, special, exemplary, or punitive damages arising out of the purchase or use of any MESA SAFE COMPANY product(s) including fire resistant steel safes. MESA SAFE COMPANY's liability for any breach of this warranty shall be limited exclusively to repair or replacement of the defective product(s), as described above or a refund of the product(s). In no event shall MESA SAFE COMPANY's obligation under this warranty exceed the price of the original product(s). Under no circumstances will MESA SAFE COMPANY be held liable for contents stored inside the safe(s)

To receive any services from MESA SAFE COMPANY, you must contact MESA SAFE COMPANY's **Help Desk** and go through troubleshooting procedures. *If you choose not to go through the troubleshooting procedures, services provided by MESA SAFE COMPANY will not be covered under the warranty.*

If onsite service is required, you must sign a MESA SAFE COMPANY **Disclaimer** before an onsite technician is sent out. If the onsite technician determines the problem(s) to be caused due to user error, you will be held liable for all costs related to the service.

MESA SAFE COMPANY will not be responsible for any uninstallation or reinstallation of product(s).

### MISSING PARTS

MESA SAFE COMPANY must be notified of any missing parts within **30 days** of receiving our product and must be supplied with a proof of purchase.

### LIMITATIONS

This warranty is limited to the terms stated herein. All expressed and implied warranties including the warranties of merchantability and fitness for a particular purpose are excluded, except as stated above. MESA SAFE COMPANY disclaims all liabilities for incidental or consequential damages resulting from the use of this product, or arising out of any breach of this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may have other rights as well, which will vary from state to state.

*Excludes Mesa Burglary-Fire Gun Safes or Constitution Safes [See Following page]*

*This warranty is only valid in the United States.*

*Limitations and exclusions apply. See the Terms and Conditions for complete details of the coverage.*

### On-Site Service

When your safe requires more than parts, we will provide a certified safe technician at no cost to you to get your safe in proper working order.

### Replacement Parts

We will provide replacement parts at no cost to you.

### No Lemon Policy

If we can't repair your safe, we will replace the safe at no cost to you.

### Prepaid Shipping

When a replacement safe or parts are needed, we cover shipping (UPS Ground Service only).

### Live Support

Speak to a live safe technician to walk you through trouble shooting, programming, and more.

### Nationwide Service

We have certified safe technicians nationwide.

### Zero Out-of-Pocket Expenses

We cover cost for all parts, shipping and labor.

### Visit our Support Center to:

1 Learn how to get the most from your product.

2 Get instant trouble shooting support.